

CourtAlert®

Secure, Efficient, and Confidential CourtAlert for PACER, ECF Inform and Case Management

In an era where data security and integrity are paramount, CourtAlert and ECF Inform stand as trusted solutions for effective management and monitoring of PACER case filings. As a legal professional, your reliance on timely and secure access to legal documents is vital. CourtAlert and ECF Inform not only meet but exceed these requirements with robust security measures and innovative features that set us apart from other providers in the market.

Full Compliance with PACER Policies

Recently, the Court Services Office of the United States Courts issued a memorandum emphasizing the importance of protecting account credentials and restricting third-party access to sensitive court information. At CourtAlert, we've aligned our practices with these recommendations, ensuring full compliance with PACER policies. It's worth noting that, unfortunately, not all vendors in the market can claim this same compliance.

Unlike other services, CourtAlert does not require access to your PACER credentials to deliver our services. Instead, we use the public PACER filing system for document downloads while ensuring that the downloaded documents are stored on client-dedicated resources and remain strictly the property of your firm. This method adheres to PACER's guidelines while maintaining the utmost data security and confidentiality.

Uncompromising Data Security and Robust Infrastructure

CourtAlert's products are built on a foundation of stringent security measures. Our Case Management system and ECF Inform are built with client-dedicated PaaS resources on Microsoft Azure. Each client is provided with a dedicated key store and VLAN, ensuring your data is physically separated from other clients. This setup reinforces our commitment to providing a secure environment for your sensitive information.

Moreover, we follow a strict process facilitated by Privileged Identity Management (PIM) to ensure secure and controlled access to your environment. This ensures access to the client environment is granted only when necessary and is closely monitored, enhancing security and maintaining client trust.

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ECF Inform and our Case Management system operate either on-premises or hosted on client-dedicated resources, ensuring secure and limited access to your information. We use the free-look provision in the court notices, tailored for each client, to capture documents while maintaining the property rights of the law firm.

Proven Record of Trust and Reliability

CourtAlert recently passed a SOC II audit, a testament to our commitment to confidentiality and a reflection of the trust that our clients place in us. Large law firms and government clients like the State of Rhode Island and the New York Attorney General's office, among other reputable institutions, have chosen to entrust their Case Management to us, attesting to the security, dependability, and excellence of our services.

CourtAlert®

Innovative PACER Monitoring and Case Management Solutions

Our suite of products offers innovative solutions to PACER management. CourtAlert for PACER provides efficient case monitoring while PACER Explorer facilitates seamless document downloading and binder creation. ECF Inform integrates with PACER notices and assists in effective case management and calendaring. These tools are designed to enhance your workflow efficiency without compromising data security.

At CourtAlert, we prioritize your needs and strive to offer the best services in PACER case management. Trust us to provide secure, efficient, and confidential access to your PACER notices and case filings. For more information on our offerings or to request a demo, please contact us at.

Our Contract and Commitment to Confidentiality

Our commitment to data security and confidentiality extends to our contractual obligations. Our 'Confidential Disclosure' clause in the contract designates all information related to our Solution as Confidential Information, including ECF Notices, explicitly classified as 'Customer Data'. With many clients, as part of our commitment to maintaining the highest standards of confidentiality and to adhere to HIPAA standard, CourtAlert enters into a Business Associate Agreement (BAA). These agreements further reinforces our legal and ethical obligation to protect your data from breach or unauthorized access. This legal framework reflects our dedication to the highest standards of data protection, confidentiality, and compliance with PACER policies.

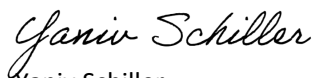
About CourtAlert

CourtAlert is a leading provider of court data and case management services. Founded in 1999, we have served a myriad of clients ranging from mid-sized firms to world's largest law firms and corporations. We are renowned for our innovative solutions, commitment to security, and strict adherence to confidentiality and security. At CourtAlert, we continuously aim to improve and evolve our products and services, incorporating feedback from our clients, monitoring policy changes, and staying at the forefront of technological advancements. This enables us to offer you the most secure, efficient, and reliable service in the industry.

Whether you are a longtime user of PACER or new to the system, CourtAlert can provide the support you need to manage your cases effectively and securely.

For more information contact info@courtAlert.com

Thank you,



Yaniv Schiller
President